

## SCHOOL STAKEHOLDER SURVEY PART 1/2

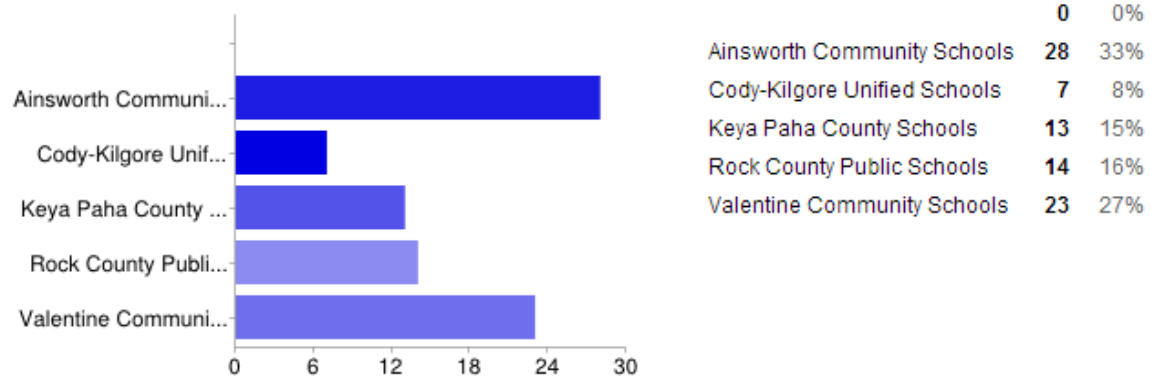
Part 1 of the Fall 2012 School Stakeholder Survey included 37 questions on a scale of 1 (strongly disagree) to 5 (strongly agree) regarding overall impressions of ESU #17's performance on the 5 AdvancED Standards. This part of the survey had a 44% overall response rate from ESU #17 area educators.

# Summary

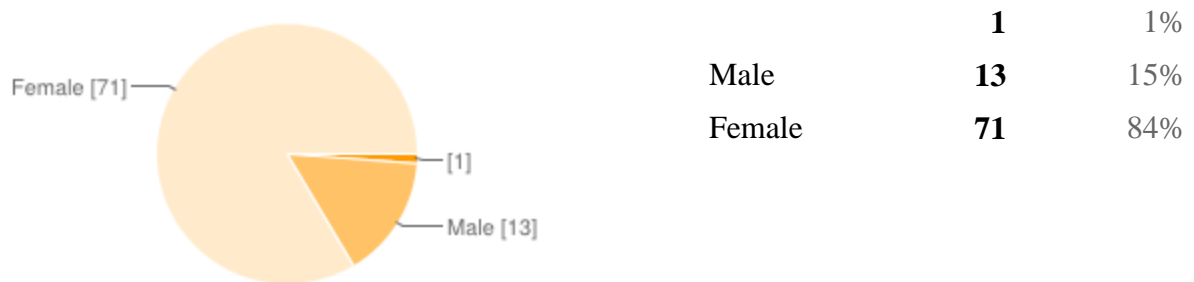
## Information About me

(Section 1 of 6)

### School District

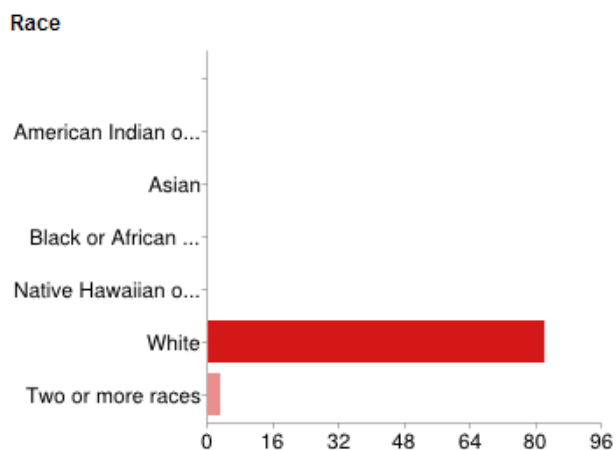


### Gender



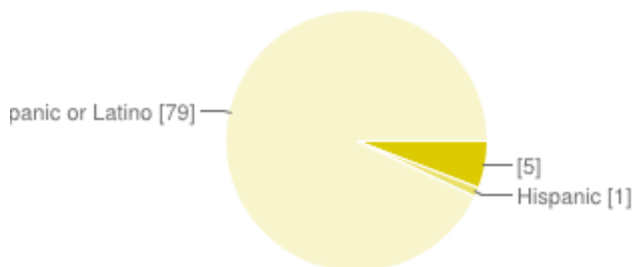


## Race



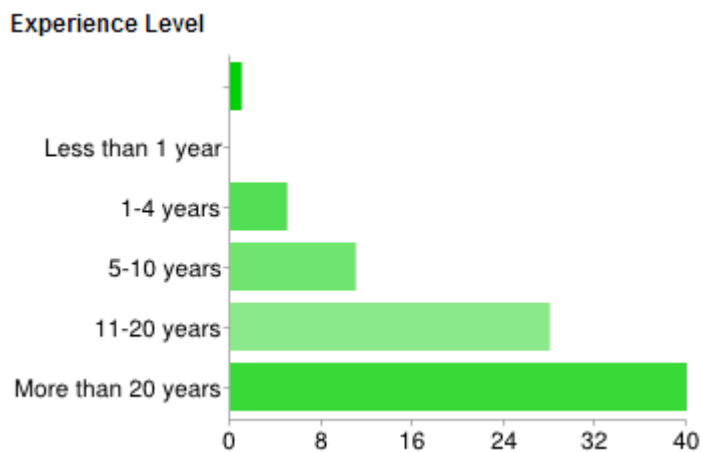
American Indian or Alaska Native	0	0%
Asian	0	0%
Black or African American	0	0%
Native Hawaiian or Other Pacific Islander	0	0%
White	82	96%
Two or more races	3	4%

## Ethnicity



Hispanic or Latino	5	6%
Hispanic	1	1%
Not Hispanic or Latino	79	93%

## Experience Level

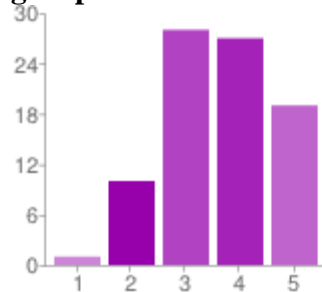


Less than 1 year	1	1%
1-4 years	5	6%
5-10 years	11	13%
11-20 years	28	33%
More than 20 years	40	47%

## Purpose and Direction

(Section 2 of 6)

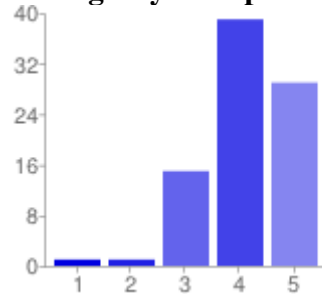
**The agency purpose statement is communicated to and understood by all stakeholder groups.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	1	1%
2	10	12%
3	28	33%
4	27	32%
5 - Strongly Agree	19	22%

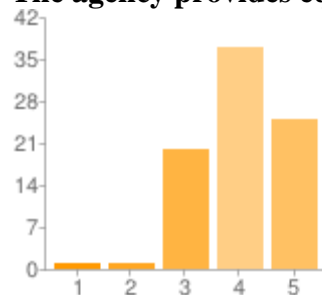
**The agency is responsive to specific needs of schools/systems.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	1	1%
2	1	1%
3	15	18%
4	39	46%
5 - Strongly Agree	29	34%

**The agency provides equitable support for all schools/systems.**



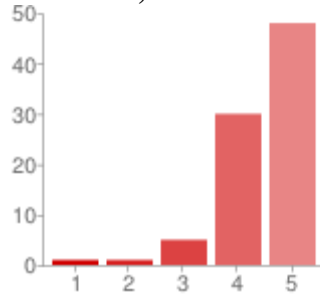
Strongly Disagree Strongly Agree

1 - Strongly Disagree	1	1%
2	1	1%
3	20	24%
4	37	44%
5 - Strongly Agree	25	29%





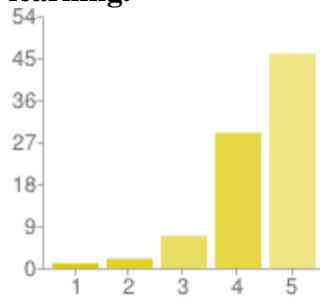
**Agency leaders and staff share a commitment to learning, use and share their knowledge and skills, and conduct themselves in a professional manner.**



1 - Strongly Disagree	1	1%
2	1	1%
3	5	6%
4	30	35%
5 - Strongly Agree	48	56%

Strongly Disagree Strongly Agree

**The agency provides programs, trainings, and services that directly support teaching and learning.**



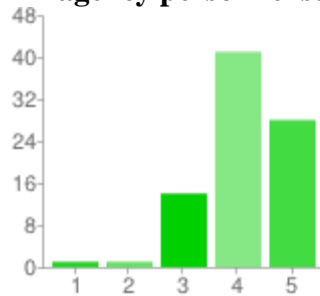
1 - Strongly Disagree	1	1%
2	2	2%
3	7	8%
4	29	34%
5 - Strongly Agree	46	54%

Strongly Disagree Strongly Agree

## Governance and Leadership

(Section 3 of 6)

**All agency personnel strive to improve conditions that support student performance.**



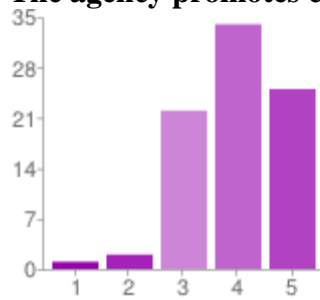
1 - Strongly Disagree	1	1%
2	1	1%
3	14	16%
4	41	48%
5 - Strongly Agree	28	33%

Strongly Disagree Strongly Agree





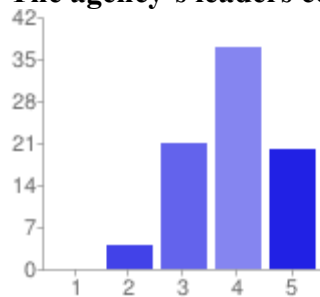
**The agency promotes collaboration and a sense of community with all stakeholders.**



1 - Strongly Disagree	1	1%
2	2	2%
3	22	26%
4	34	40%
5 - Strongly Agree	25	29%

Strongly Disagree Strongly Agree

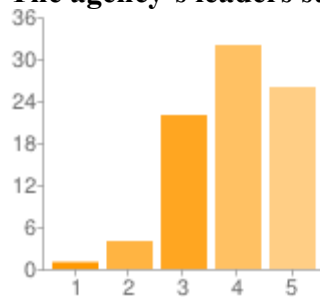
**The agency's leaders communicate effectively with all stakeholder groups.**



1 - Strongly Disagree	0	0%
2	4	5%
3	21	25%
4	37	44%
5 - Strongly Agree	20	24%

Strongly Disagree Strongly Agree

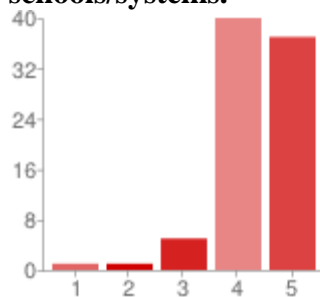
**The agency's leaders support an innovative and collaborative culture.**



1 - Strongly Disagree	1	1%
2	4	5%
3	22	26%
4	32	38%
5 - Strongly Agree	26	31%

Strongly Disagree Strongly Agree

**Agency personnel demonstrate professionalism in their work with constituent schools/systems.**

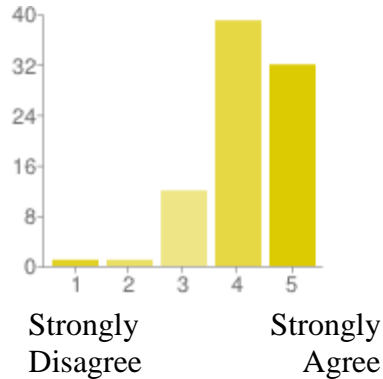


1 - Strongly Disagree	1	1%
2	1	1%
3	5	6%
4	40	47%
5 - Strongly Agree	37	44%

Strongly Disagree Strongly Agree



**Agency personnel demonstrate the knowledge and skills needed to meet the ever-changing academic needs of constituent schools/systems.**

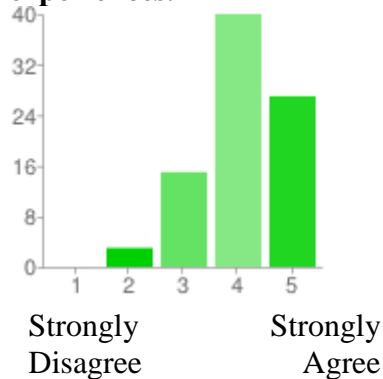


1 - Strongly Disagree	1	1%
2	1	1%
3	12	14%
4	39	46%
5 - Strongly Agree	32	38%

## Teaching and Assessing for Learning

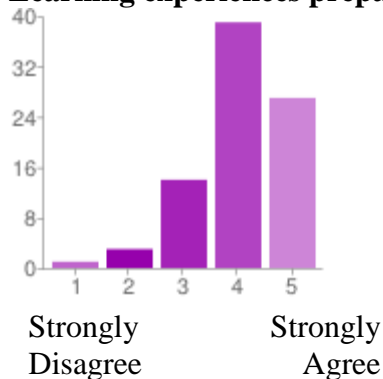
(Section 4 of 6)

**The agency provides adult learners with equitable, relevant and targeted learning experiences.**



1 - Strongly Disagree	0	0%
2	3	4%
3	15	18%
4	40	47%
5 - Strongly Agree	27	32%

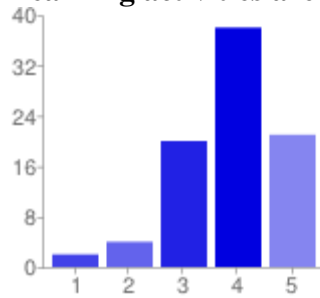
**Learning experiences prepare adult learners to be successful.**



1 - Strongly Disagree	1	1%
2	3	4%
3	14	16%
4	39	46%
5 - Strongly Agree	27	32%



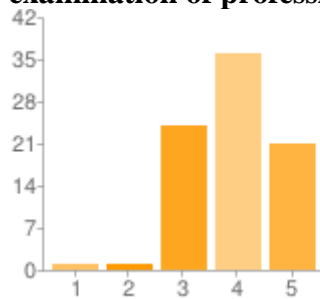
**Learning activities are individualized to meet the needs of all adult learners.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	2	2%
2	4	5%
3	20	24%
4	38	45%
5 - Strongly Agree	21	25%

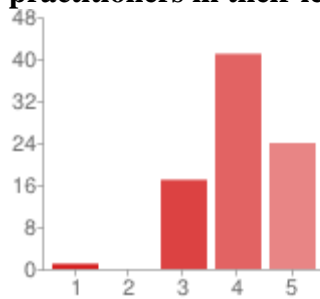
**Agency programs and services are monitored and adjusted periodically, based on data and examination of professional practice.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	1	1%
2	1	1%
3	24	28%
4	36	42%
5 - Strongly Agree	21	25%

**Agency staff consistently utilize instructional strategies and interventions that engage practitioners in their learning.**

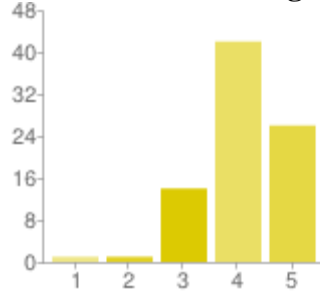


Strongly Disagree Strongly Agree

1 - Strongly Disagree	1	1%
2	0	0%
3	17	20%
4	41	48%
5 - Strongly Agree	24	28%



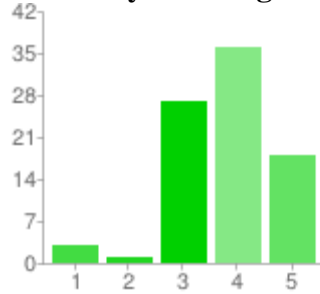
**Adult learners apply knowledge and skills in addition to using technologies as learning tools in their learning.**



1 - Strongly Disagree	1	1%
2	1	1%
3	14	16%
4	42	49%
5 - Strongly Agree	26	31%

Strongly Disagree Strongly Agree

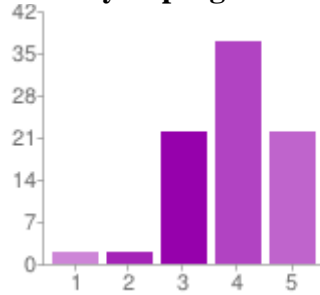
**A formal process is in place that promotes productive discussion with constituent schools/systems regarding the delivery of services and programs.**



1 - Strongly Disagree	3	4%
2	1	1%
3	27	32%
4	36	42%
5 - Strongly Agree	18	21%

Strongly Disagree Strongly Agree

**Collaboration between the agency and constituent schools/systems results in improved delivery of programs and services.**



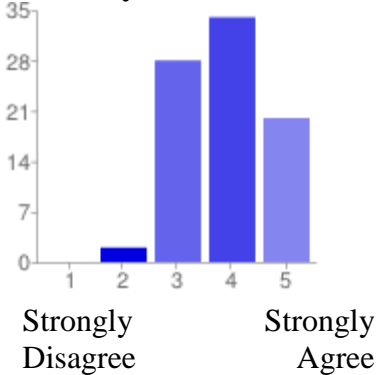
1 - Strongly Disagree	2	2%
2	2	2%
3	22	26%
4	37	44%
5 - Strongly Agree	22	26%

Strongly Disagree Strongly Agree





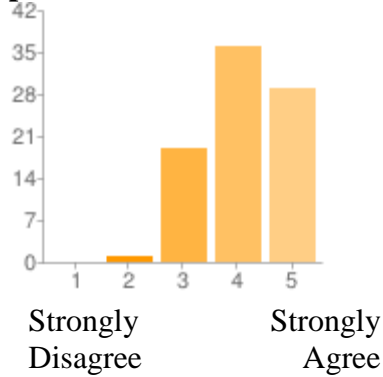
**Agency personnel use data to identify unique learning needs of its constituent schools/systems.**



1 - Strongly Disagree	0	0%
2	2	2%
3	28	33%
4	34	40%
5 - Strongly Agree	20	24%



**Agency personnel stay current on research related to effective schools/systems and provide/coordinate related learning support services to all schools/systems.**

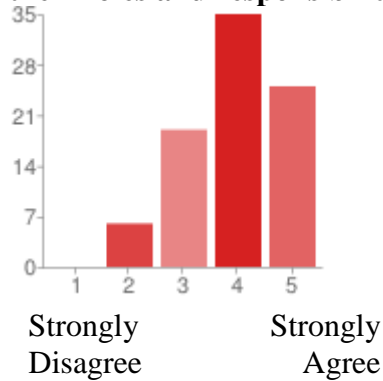


1 - Strongly Disagree	0	0%
2	1	1%
3	19	22%
4	36	42%
5 - Strongly Agree	29	34%

## Resources and Support Systems

(Section 5 of 6)

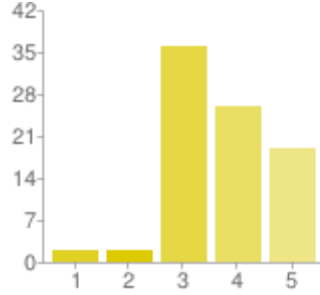
**The agency has a sufficient number of qualified professional and support staff to fulfill their roles and responsibilities to support constituent schools/systems.**



1 - Strongly Disagree	0	0%
2	6	7%
3	19	22%
4	35	41%
5 - Strongly Agree	25	29%



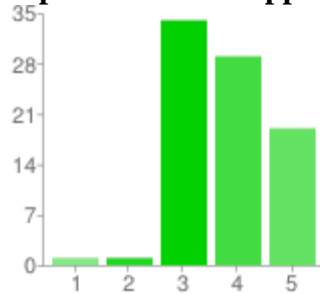
**Multiple funding options are pursued to secure material and fiscal resources to meet the needs of all constituents and improve agency effectiveness.**



1 - Strongly Disagree	2	2%
2	2	2%
3	36	42%
4	26	31%
5 - Strongly Agree	19	22%

Strongly Disagree Strongly Agree

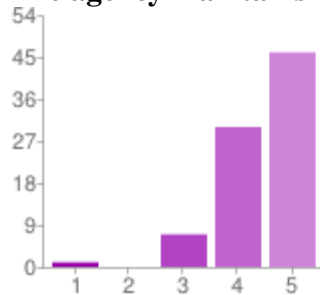
**Material and fiscal resources are allocated so that all constituents have equitable learning experiences and support.**



1 - Strongly Disagree	1	1%
2	1	1%
3	34	40%
4	29	34%
5 - Strongly Agree	19	22%

Strongly Disagree Strongly Agree

**The agency maintains facilities that contribute to a safe environment.**

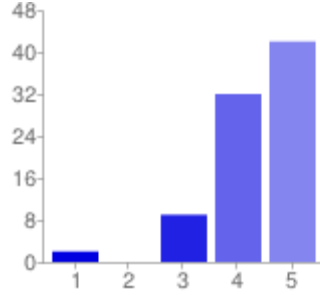


1 - Strongly Disagree	1	1%
2	0	0%
3	7	8%
4	30	35%
5 - Strongly Agree	46	54%

Strongly Disagree Strongly Agree



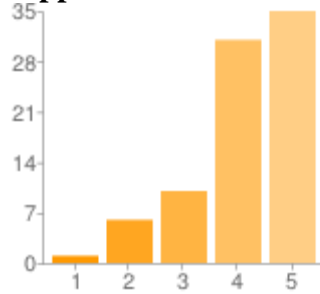
**The agency maintains appropriate facilities and equipment to support its purpose and direction.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	<b>2</b>	2%
2	<b>0</b>	0%
3	<b>9</b>	11%
4	<b>32</b>	38%
5 - Strongly Agree	<b>42</b>	49%

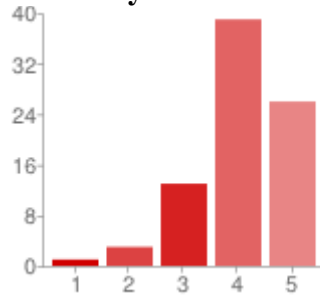
**The agency provides high quality core services (staff development, technology, media) to support its constituent schools/systems.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	<b>1</b>	1%
2	<b>6</b>	7%
3	<b>10</b>	12%
4	<b>31</b>	36%
5 - Strongly Agree	<b>35</b>	41%

**The agency provides a high quality special education program to support its constituent schools/systems.**



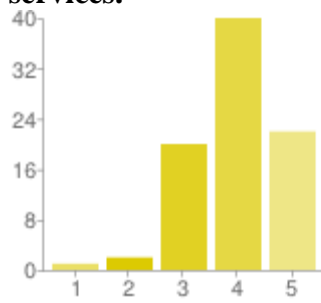
Strongly Disagree Strongly Agree

1 - Strongly Disagree	<b>1</b>	1%
2	<b>3</b>	4%
3	<b>13</b>	15%
4	<b>39</b>	46%
5 - Strongly Agree	<b>26</b>	31%





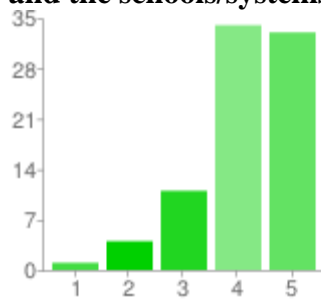
**The agency provides, coordinates, and evaluates the effectiveness of programs and services.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	1	1%
2	2	2%
3	20	24%
4	40	47%
5 - Strongly Agree	22	26%

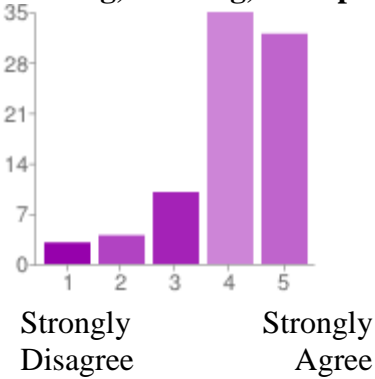
**The agency has a qualified technology staff to meet the technological needs of the agency and the schools/systems it serves.**



Strongly Disagree Strongly Agree

1 - Strongly Disagree	1	1%
2	4	5%
3	11	13%
4	34	40%
5 - Strongly Agree	33	39%

**The agency provides a modern, fully functional technology infrastructure to meet the teaching, learning, and operational needs of all stakeholders.**

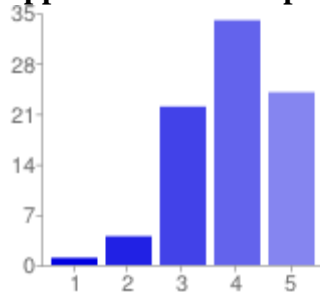


1 - Strongly Disagree	3	4%
2	4	5%
3	10	12%
4	35	41%
5 - Strongly Agree	32	38%

## Using Results for Continuous Improvement

(Section 6 of 6)

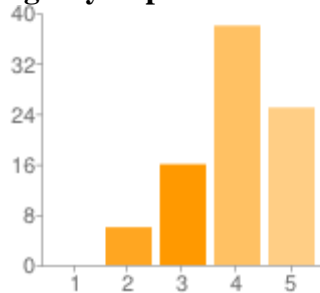
**The agency uses constituent schools/systems feedback and performance data to identify opportunities for improvement.**



1 - Strongly Disagree	1	1%
2	4	5%
3	22	26%
4	34	40%
5 - Strongly Agree	24	28%

Strongly Disagree      Strongly Agree

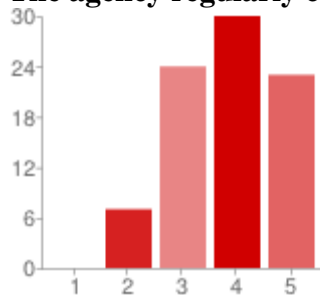
**The agency regularly collects feedback regarding agency services and programs through agency improvement surveys.**



1 - Strongly Disagree	0	0%
2	6	7%
3	16	19%
4	38	45%
5 - Strongly Agree	25	29%

Strongly Disagree      Strongly Agree

**The agency regularly collects feedback regarding adult learning opportunities.**

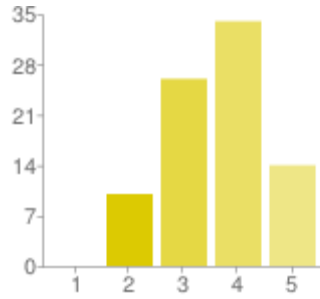


1 - Strongly Disagree	0	0%
2	7	8%
3	24	28%
4	30	35%
5 - Strongly Agree	23	27%

Strongly Disagree      Strongly Agree



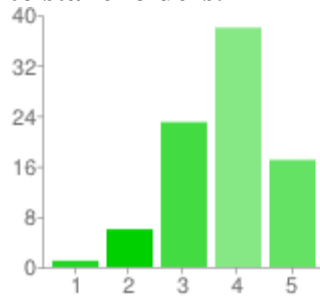
**The agency communicates information about progress of agency improvement goals to stakeholders.**



1 - Strongly Disagree	0	0%
2	10	12%
3	26	31%
4	34	40%
5 - Strongly Agree	14	16%

Strongly Disagree Strongly Agree

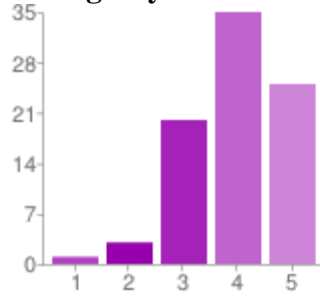
**The agency communicates student learning statistics and trends of the agency service area to stakeholders.**



1 - Strongly Disagree	1	1%
2	6	7%
3	23	27%
4	38	45%
5 - Strongly Agree	17	20%

Strongly Disagree Strongly Agree

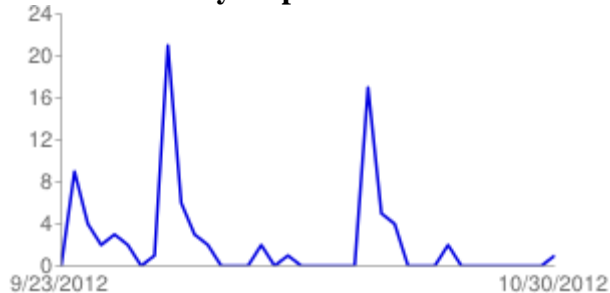
**The agency models an effective continuous improvement process.**



1 - Strongly Disagree	1	1%
2	3	4%
3	20	24%
4	35	41%
5 - Strongly Agree	25	29%

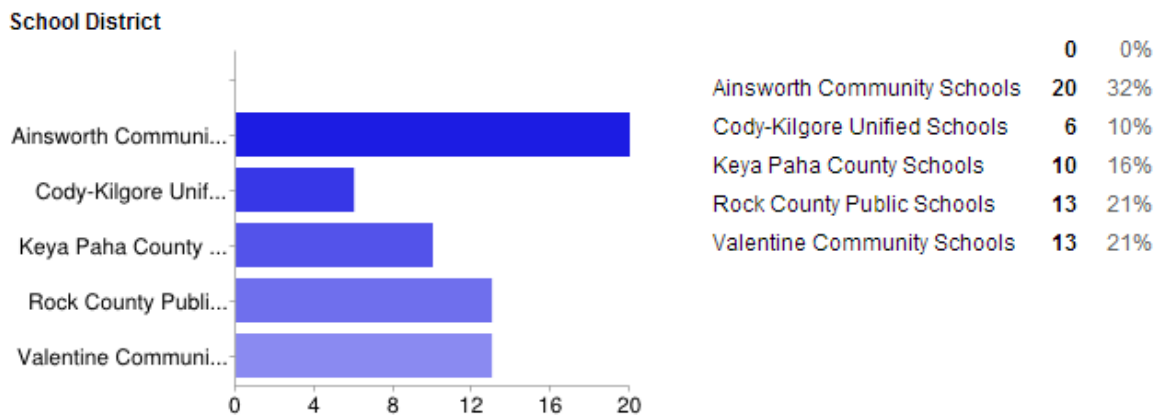
Strongly Disagree Strongly Agree

**Number of daily responses**



## SCHOOL STAKEHOLDER SURVEY PART 2/2

Administered separately, Part 2 of the Fall 2012 School Stakeholder Survey included seven narrative questions regarding specific services provided by ESU #17. This part of the survey had a 32% overall response rate from ESU #17 area educators.



### 1. Please provide feedback regarding **HEALTH** services.

ACS:

- Our school nurse is excellent.
- Ainsworth has a nurse who is effective in her role as school nurse. She interacts positively with both the staff and students.
- Fine. The personnel are very efficient.
- Provide what is needed
- I know health checks are completed every year. Our nurse is ESU contract, and she is great.
- Adequate
- School nurse very well informed.
- Our nurse is wonderful!
- We have an excellent nurse provided by the ESU.
- Too much
- I have very little knowledge about this area other than the nurse is very capable and willing to go the extra mile to ensure staff and students are healthy.
- We have excellent health services at ACS
- good
- We have a wonderful nurse who not only takes care of our health needs but keeps us up on the latest health information.
- I do not know any thing about the Health Services.
- Our nurse is AWESOME!!

## CKUS

- I like the health checks given in the fall of the year I think it helps parents and teachers catch health issues early.
- I do not have much to do with this area, but I do know that there are resources available to our school.
- Health checks are the only services that I am aware of, so probably not applicable.
- We only see the health professionals once a year. It would be nice to utilize these individuals for other health issues as needed.
- NA--Don't know anything about it.

## KPCS

- We are able to contract Health services based on our preferred needs. The ESU has staff available and provides this staff to our school system. Hiring our own would be pretty much an impossible task.
- Would like to see more classroom visits and expand learning for children in health concerns. Life-long learning about health--from identifying poisonous plants and such to best ways to bandage a wound...etc.
- We have a school nurse 2 days a week. It would be great to have a nurse every day- however I know that is not possible.
- Good
- I am not sure what the relationship is between the ESU and the school district hiring a school nurse or having health services.
- Nurse is available 2 days per week and is available and willing to help if I ask. She also does mini units with the class pertaining to health issues.
- ?
- The placement of a school nurse on grounds 2 days a week has been very welcomed. She has been utilized to cover some of the program activities previously covered by the guidance counselor.
- Our nurses have been helpful in tracking health concerns and teaching hygiene and other healthy practices to the grade school and junior high students.
- We have received assistance on anything we have needed.

## RCPS

- I know they do health checks, but do they offer any other services to our school?
- Sufficient
- The nurses come out and do a quick check with the kids, that's about it.
- Health services provide health, but not much more.
- I feel the health services provides are adequate.
- I don't have much experience in this area.
- N/A

- Appropriate
- I feel the health checks are good. I do have concern about how accurate they are.

VCS

- Mostly good. We don't have a full time nurse in the building at all times. They are knowledgeable and helpful when needed.
- The Health services provided appear to be comprehensive and well administered.
- Never used them
- The esu provides staff for health checks.
- We no longer use ESU personnel for this service.
- Friendly people.
- Our nurses are great. The students feel comfortable going to them. They also do a good job of instructing us for CPR etc.
- Health Services are adequate.
- I have always been impressed with the nurses/staff that have conducted health checks.
- Does each building have a nurse? Need a nurse?
- Good

## **2. Please provide feedback regarding **MEDIA** services.**

ACS

- No comment.
- The videos provided electronically are very current.
- The media service is doing a better job of letting the school know what is available and what it has to offer. The improvement has been noticed!
- Don't use the services enough to comment.
- Appreciate the work that is put into it.
- I really appreciate the Learn 360 because it is more usable than the video borrowing system
- "Not sure what they are now that Germaine is retired...???"
- Are videos at ESU in Ainsworth? "
- no comment
- We have just received new information on some of the services provided. I have tried the Learn360 and love it.
- I am a math teacher and have not used any media services through ESU.
- Great
- I am excited about the new opportunities in this area. I have used Power Media Plus in the past and I am excited about using Learn 360
- Not sure if the media transition went as smoothly as expected. I don't feel we are very well informed about new and updated services.



- Great availability, we need more information/training on what is available I have just recently learned about some more services that I was not aware of.
- good
- We don't use the Media as much as we should, because of TV and distance
- Video and online video resources are very nice.
- Not aware of this area

#### CKUS

- The media services are beneficial to the teachers. Although I don't use them very often in my current position.
- As a teacher, I use the media services on a regular basis. Especially, Learn 360. It is nice to be able to pull up clips, etc. that are related to my current topic.
- I do not utilize many media services.
- I have always received quick service to the needs I have. I see this area changing with the times.
- Does not work well since everything was moved from Valentine and there is no longer a regular route.

#### KPCS

- The ESU does an excellent job providing Media to the school systems.
- Great resources available. Love the new 360.
- "I don't use the media services much."
- Good
- I have used the ESU media library in the past and it is wonderful. I have also used the new Learn360 many times. My students LOVE it and so do I! I think the media services provided through the ESU are excellent!
- Always available with staff to help when needed.
- ok
- I personally do not utilize media services.
- The media services in the past were very helpful. With the increase in videos available over the internet I no longer use the media services.
- We have been offered more help than we actually use. The personnel are always helpful and have good suggestions as to ideas and services to try.

#### RCPS

- I haven't used the resources for a long time. There is so much readily available that I don't take the time to search through more.
- I honestly haven't used the media services much with the ease of internet access. I probably should see what is available to check out for things that I would have to purchase. (If the search I do results in an item I'd have to purchase; I just search for something else that is free off the internet.)

- I don't use this service much. With the ease of Internet, it's quicker and more up to date.
- I currently don't use media services because it is faster and easier to find something on the Internet or learn360.
- The changes in Media services are a bit confusing.
- There are ample media services available to teachers, however not all teachers have the adequate supplies needed to make all the media services work. Music and the arts do not get as much media services as the rest of the other subjects.
- I like that media services are available online.
- Media services has been helpful in the past especially for me in regards to DVD and VHS materials.
- Appropriate
- The media services are good. I should utilize it more often.

#### VCS

- We have had some major blips at the start of this year. We need to have access to internet for many classes without delays.
- Excellent services.
- Never used them
- It's been a long time since we had a training on this, and I see you're switching to Learn 360. Will we have an introduction to this?
- I am not sure how we will transport Media from Valentine to Ainsworth.
- I rarely order video/media from ESU and now the office has moved to Ainsworth, I will probably not use it at all. My fault--not that organized on a monthly basis.
- Sure do miss the Media Center. Will use the internet or order my own stuff. I don't need you anymore
- I have had prompt replies to any questions I've had.
- The survey asked about information I have no real knowledge of. I do not know if services are provided on an equitable basis. I have been happy with the services I have received.
- I loved the media when it was in Valentine. I also feel that the learning360 program will be a great use as was the mediaplus program it replaced.
- Adequate
- haven't used

### 3. Please provide feedback regarding **SPECIAL EDUCATION** services.

#### ACS

- Our special education specialists at ACS are all excellent.
- The ESU staff in special education are very professional and knowledgeable.
- The Special Education services are in place and are an added strength to the school system.

- Exceptional. The staff are well trained and professional. The administrator has always been helpful. It's a great resource to have.
- Always seem to come up with what is needed, including filling out reports for the district.
- From what I know, they are very adequate.
- "Seem adequate..."
- Testing results sometimes take a long time to get results back..."
- Need to be improved. Need leadership from esu for rti plans.
- Our SPED coordinator is very knowledgeable and helpful in scheduling staff and students into appropriate programs.
- good
- The special education program is excellent at our school.
- There is a great need for another speech pathologist.
- O/T??? do we even have any? Everything else seems good.
- Our coordinator does not get back to staff in a timely manner.
- good
- There are some help at the unit who seems to have way more time to just be around than others.
- I'm not sure what Special Education Services are provided.
- The teacher I work with is a school employee, not from ESU.

#### CKUS

- Speech services have been helpful at our school.
- I appreciate the Special Education services that are provided to our school. They work one on one with our own resource teacher to provide the best possible learning environment for our students. It is nice to be able to have access to the psychologist, etc.
- We receive excellent Special Education services. Thank you for your support!
- I feel we receive the services needed.
- ? Don't know much. We have our own Sped people as far as I know. Have a great counselor, however!

#### KPCS

- SPED services are a vital part of our school system and we are not able to hire these people on our own. The ESU has works to provide the right people for the right position in each school system.
- I see many positive benefits of the one-on-one time that these services provide. In some cases, however, I worry that some students are allowed to simply function instead of being challenged to improve at a new level or higher goal.
- I have been very pleased with the speech, OT and sped help that we receive.
- Good

- The Special Education Staff at the ESU are wonderful people. I believe that the students get the time and extra assistance they need. I also feel that the Special Education Staff truly care about the students and serve their needs exceptionally.
- Always available and personable to help when asked.
- ok
- I wish we had more access to Special Education services since our number of students keeps growing.
- Special education services are helpful in identifying strengths and weaknesses and strategies for working with the students. They are always professional and helpful.
- I have worked with several special education students and have been pleased with the help given, whether it be ideas, books, or any media services.

#### RCPS

- I have worked with some very competent sped staff. I have also experienced some issues.
- "We have our own."
- This does not apply to my classroom.
- The special ed services serve the needs of the school.
- I feel the Special Education services provided here are excellent. The teachers are in constant communication with other classroom teachers to make sure that students are excelling in the classroom.
- From what I have seen, the ESU provides excellent service in this area.
- N/A
- Outstanding and easy to work with.
- The special education services are good. It does seem to take quite awhile to get children tested but I know that is due to so much paperwork and everyone is stretched pretty thin.

#### VCS

- Great group to work with, and we see improvement with special needs students.
- Excellent.
- Never used them
- Our school psychologist does an outstanding job. The speech path staff does a great job as well.
- I have no contract with SPED services from the ESU other than I know who the speech pathologist is.
- Not part of
- I'm not sure this applies to us. I think we have hired our own. If speech services occur under this umbrella then I do see some interaction but with some students I think there should be more interaction with the speech therapist.
- The survey asked about information I have no real knowledge of. Again I have no real knowledge of SPED services.
- I feel that we have a fair number of very qualified sped staff available.

- Excellent special ed. services! It would be nice to have people trained in visually impaired realm.
- Good

#### **4. Please provide feedback regarding **STAFF DEVELOPMENT** services.**

ACS

- Good.
- The ESU does a good job of providing the needed staff development. They try to bring as much as possible.
- Excellent. All personnel are responsive to our needs.
- Does a great job considering the size of the ESU.
- Excellent
- "Excellent~
- Very knowledgeable staff!!!"
- We need varied offerings not just technology.
- Very good opportunities provided.
- I have attended many workshops that have always been meaningful and have provided useful information to use in the classroom.
- good
- The staff development services have numerous workshops available for all areas.
- The ESU offers adequate staff development.
- Good, maybe more communication with principals so they are more likely to let us go.
- good
- Good
- Seems to be many opportunities available for Staff Development.
- A great variety of opportunities and often updated.

CKUS

- I have participated in several staff development workshops and speakers and felt these were often relevant and informative.
- The ESU is great about looking at current trends in education and providing training to the rest of us. I really appreciate the fact that they are open to using distance learning technologies as well as skype to make the training possible for everyone in their service area. Especially since the distance can be great.
- These staff development program is phenomenal! There is something for everyone. Please continue to bring in speakers and continue to provide very useful opportunities.
- The staff development is good. There are many opportunities. Teachers must be willing to step up and take advantage of the opportunities.
- Wonderful! I always feel that I can share my concerns and needs. Has provided up-to-date information.

- Pretty heavy-loaded in technology. There are other needs, but maybe not the interest from others.

#### KPCS

- The ESU provides many opportunities to schools in the area of Staff Development. They provide inservice at their facility and are always willing to come to the school and provide inservice to the staff. Much is provided if the teachers are interested.
- Many great ideas have been formulated and the services have provided wonderful guidance.
- great
- More classes offered for college credit
- I have taken advantage of several development opportunities. I have been very please by all of them. They have been put on by ESU staff members and also by guest speakers. The ESU does a great job of reaching many different development areas for staff members.
- Always willing to help and goes above and beyond his duties
- ok
- The ESU staff is always willing to provide or assist in staff development for any topic we, as a school, feel we need.
- Staff development has always been responsive to our specific needs and always asking us what we want and need. If we make a suggestion they are great about helping us. We would like to have them on staff on site so we could utilize them more.
- Staff development meetings are enjoyable as well as educational.

#### RCPS

- I haven't attended any staff development activities with the ESU in a long time. Not sure who is responsible for underutilization or perhaps my lack of awareness of our district uses of ESU staff development.
- I would like to see more content specific workshops and classes for disciplines in the high school. It seems that it is mainly focused on Elementary topics. I understand that there are limited numbers of math/science/social studies teachers that would be attending grade/class specific trainings; but we count too. We are here, so it would be nice to include us even though we are low in numbers.
- If the state is considering replacing NeSa testing with the MAPS testing, please consider informing schools and faculties.
- I've been pleased with these services Nd feel that I have benefitted from workshops.
- More training for iPads and smartboards offered would be great.
- Staff development has helped our school in many situations.
- There are many staff development days for the staff. However, it does not always pertain to all the teachers. It usually only pertains to a handful while the others try to stay on task and maybe pull some information from the day.
- There are always plenty of staff development workshops to choose from and attend.

- ESU #17 personnel have been excellent at providing and delivering staff development opportunities. Teachers, administrators and counselors have the opportunity to attend trainings and updates. ESU staff is also willing to attend teacher in-service at the schools to provide and reinforce development.
- Appropriate
- I am impressed with the amount of technology classes that are offered.

#### VCS

- Very adequate.
- Excellent
- Not much that I have been able to use
- The staff development person does a good job trying to provide staff development for esu school needs.
- I have always found the staff dev. at the ESU good. However, if this group was involved in the Hal Urban debacle at the beginning of the year, I am not sure why the "provider" of this speaker thought he had anything worthwhile to say. AND his use of overhead "old school" transparencies married to powerpoint was ridiculous and boring.
- Don't Use
- "There are trainings offered on a regular basis. I think there is Angel stuff offered on a regular basis--I don't use Angel however.
- I think if requests were made, there would be training offered in whatever was requested."
- I have been very happy with the staff development opportunities I am familiar with. The topics were relevant and the presentations and accommodations were very good.
- The staff development services are wonderful. They have offered a wide variety of development activities.
- I am new to the district, so I am unaware of staff development as far as professional development is concerned.
- Good

### 5. Please provide feedback regarding **TECHNOLOGY** services.

#### ACS

- Good.
- It seems like there is quite a bit of time between a request for services and follow through.
- ESU has tech services for our school. It is very helpful!!!!
- Don't use technology as much as other areas.
- On top of new ideas.
- Excellent
- Excellent!
- Always offering tech. classes.

- Very supportive
- I have attended many workshops that have been very informative and I have been able to come back to the classroom and implement all ideas presented.
- good
- The technology department always has state of art equipment.
- You have a wonderful technology staff but I wish they could multiply themselves when we are having issues. I believe you have adequate staff but like all good things we want more!
- great
- good
- Very helpful
- Once again I'm not sure what services are all provided by the ESU. I'm sure they do plenty of things that I take for granted.
- Any of the workshops I have been to have been very beneficial and the variety of media subjects seems appropriate.

#### CKUS

- This seems to be an area that I keep saying I need more help in but it often comes down to time!
- I feel that there is a need for improvement in this area. There are times that it is difficult to get in contact with someone when an issue arises. I am also not in favor of moving the Internet provider to the one we have now.
- Our internet service is terrible! I do not know where the glitch is, but many times the internet will not work when a teacher sits down to enter grades. It drops the connection when you are in the middle of an e-mail and you have to re-do the whole e-mail. The resource teachers have trouble with losing information on the SRS system when they are doing their paperwork, etc.
- It seems like we have to wait for our technology services. I realize there is a distance factor, but I feel like we are at the bottom of the ladder when it comes to tech service.
- Don't feel we get the support needed.
- Our service person doesn't do much for us.

#### KPCS

- The ESU is always involved in updating their Technology knowledge. Then they are providing these updates to the schools. They provide this information at inservice sessions at the unit or come to the schools and share ideas. They are willing to recommend to the districts what may be needed.
- Excellent and up-to-date.
- Very helpful. I have been pleased with the workshops that I have attended.
- More classes available for new technology
- The ESU has wonderful technology trainings and a great building to meet the needs of these trainings.
- Very knowledgeable and willing to help when asked



- ok---but would be nice to have call returned
- "Very good at introducing new technology. Wish we could get more ""hands-on"" experiences with staff available to help. Also wish we had more tech support for repairs and issues within the school."
- Technology services are great when we get them. We just need to have a full-time person.
- ESU personnel are always knowledgeable about all the latest technology, and are patient about working with us.

#### RCPS

- The last workshop I went to was a total waste of my day. I didn't feel it was advertised correctly and I was way beyond what the class was. Frustrating and it has made me shy away from future trainings. However, individually I think the tech staff is very knowledgeable and can help with nearly all tech issues on an individual basis.
- I would appreciate trainings to use some of the new technology, i.e. smart boards, ipads, etc.; however, I have attended a few that are mainly come and "play around" to find something that would apply to your classes. I want info on something that works for me in my class. I don't want to waste my time searching if someone has already found something that is awesome and it works. This also goes for websites, activities, group projects, etc.
- This has been sufficient right now, but will it be if many schools go to one-to-one computers, ipads, etc.?
- Well presented, up to date, and useful for the classroom.
- Continue to create work shops for new technology.
- Technology classes are excellent.
- Technology services are fairly well. Most teachers get the support of any technology help they need. If you ask, you usually will get. However, there isn't always a great way to implement all the new technology in to the classroom yet. Some subjects aren't as equipped for all the technology as others.
- The technology staff has always been helpful and knowledgeable.
- We would be lost at times without the technology services provided by ESU#17. This is one of the most important pieces moving forward that our service unit can provide our district.
- Outstanding and easy to work with
- I feel our school doesn't get as much service as we should. Many times we have waited for things to get done. I'm disappointed with this.

#### VCS

- Keep working with it.
- Excellent considering equipment.
- Like to see more workshops on clickers, mobi's, iPads
- iPad and whiteboard trainings are great...for those who have them. Can you please plan more technology trainings with those of us who are limited to student laptops in mind?

- I don't believe we are currently using any tech services.
- We no longer have technology services on a daily basis from the ESU and I am not aware what services we currently use. All I know is that our current technology service is not functioning anywhere near last year's technology. Don't know whose fault that is.
- Not sure, as we have our own. And it has been a rough year so far with technology.
- "I'm not sure this applies to VCS.
- However--if programs are a part of this I would like to see an upgrade in PowerSchool. This grading system is not user friendly and I think there are better options. One possibility would be RENWEB. This system is user friendly and would eliminate (I think) the necessity for Angel."
- Again I have somewhat limited knowledge, but it appears to me to be good.
- They have some great technology people in the office that are open to learning new things and willing to share ideas. The services they offer are wonderful. The practice of encouraging us to bring our own devices yet having the technology available for us is great!
- Would love to see more technology in the schools(ipads, smartboards, laptops, etc.), but staff would also need training. I wonder if there are any grants available for technology.
- vcs needs help in this area

## **6. Please provide feedback regarding [Nebraska ESU Cooperative Purchasing](#).**

ACS

- No comment.
- I appreciate the efforts and prices the coop provides.
- The cooperative purchasing is better quality than it has been in previous years. This service makes order school supplies more economical.
- Wish the quality of some of the items was higher.
- Is great being based here.
- Not as satisfactory as I would like
- Sometimes quality of purchases is not the best...For instance, latex gloves were "attached" together in several boxes I received. When they were torn or cut apart, they then had holes in the fingers. Quality of pencils has not been good... Can defective merchandise be returned?
- no comment
- Not applicable for me
- I have been please with the items I have ordered. They come in a short time frame, are delivered in excellent condition and work well.
- good
- Clot purchasing does a great job of taking suggestions and putting it into the catalog."
- fair prices and wonderful to right here in town."
- good
- don't know anything

- Great cheap resource-- wish they had pictures to accompany the descriptions.
- some of the products have been low quality ex. scissors, pencils, pencil sharpeners

#### CKUS

- This helps our school get needed supplies and there is a good variety.
- I feel that the number of supplies and cost of products is a great benefit to our educational area. Most of us are small schools and would not be able to acquire this on our own. I feel that it is a very good program.
- We get our supplies from the co-op. I really don't have an opinion either way.
- It seems to work pretty good.
- I really do not have much connection with this service so I feel I cannot comment.
- Seems to work well and is a valuable service.

#### KPCS

- The Cooperative Purchasing program is well needed in the small schools in our unit. Good way for us to purchase items that we would have to go elsewhere to get at a much higher price. Their product list is very complete and always being updated.
- I am pleased with the variety within the catalog. It may be helpful to check with teachers occasionally to see if more things need to be added.
- great
- ok
- I have been pleased with purchases from this service. I believe they are cost effective, good products.
- easy to find materials, but will help if you need it. Supplies are not always here before the school year begins.
- very good
- Amazingly organized. It does pay to shop around though, as the Co-Op order does not always guarantee best price available.
- Some items have been useful to me, however a lot of my supplies are specialized and it is better to go to a source with pictures and more specialized service.
- Again, I have greatly appreciated the convenience and ease of ordering through the ESU Cooperative. The books we order from are organized well, and are easy to use.

#### RCPS

- The Cooperative Purchasing program is well needed in the small schools in our unit. Good way for us to purchase items that we would have to go elsewhere to get at a much higher price. Their product list is very complete and always being updated.
- I am pleased with the variety within the catalog. It may be helpful to check with teachers occasionally to see if more things need to be added.
- great

- ok
- I have been pleased with purchases from this service. I believe they are cost effective, good products.
- easy to find materials, but will help if you need it. Supplies are not always here before the school year begins.
- very good
- Amazingly organized. It does pay to shop around though, as the Co-Op order does not always guarantee best price available.
- Some items have been useful to me, however a lot of my supplies are specialized and it is better to go to a source with pictures and more specialized service.
- Again, I have greatly appreciated the convenience and ease of ordering through the ESU Cooperative. The books we order from are organized well, and are easy to use.
- Appropriate
- I think they are doing a good job. The quality of items is usually good.

#### VCS

- Supplies are usually on time and what is ordered.
- Excellent.
- Not sure if we are getting the best quality
- Online factor is great! Browsing is painful!
- Some of the items are cheap, and we are starting to order from other vendors.
- Coop purchasing seems to work well but only being able to see a few items at a time is boring and tiring and annoying as well as cumbersome and unwieldy. It's a DRAG to try to order online with that tiny screen and limited view of items. There has to be a better way to do that.
- Still haven't received my external hard drive and don't expect too so I am ordering one.
- "I would like images available for purchase.
- If I remember correctly, the ordering page was small--I would like it bigger (I realize this may also just be a mistake on my side)"
- Some products are ok, some not so good - inferior quality. We had some TVs that I am sure were a real bargain for a reason and the consumables the same.
- "Great program! Sometimes feels limited but over all works well."
- I haven't ordered from the co-op yet since I came into the game late.
- seems to work well

## 7. What do you like **BEST** about ESU #17?

#### ACS

- Location.
- Selfishly, I like the location.

- I like the positive interaction that occurs between our school and the ESU. Both are working and focusing on the same thing.
- People!
- Ability to offer what it does with limited resources.
- Friendly personnel
- "Great staff, Always willing to assist, Good workshops"
- "Friendly staff , ESU staff tries to bring classes but educators don't always support the classes."
- "Very knowledgeable about new educational trends/requirements and the staff works hard to provide the information to the schools.  
Also, the ESU personnel are very responsive to our needs and always willing to help."
- I love that it is located right here in Ainsworth.
- technology and media
- I like the fact that yes you is in Ainsworth and we don't have to drive to go to the trainings.
- Very friendly, personable staff!
- SPED and staff development
- easy to work with
- Technology
- Its a close resource for many things.
- the workshops provided and assistance with technology

#### CKUS

- When I participate in activities or speakers I am well cared for fed and watered and the speakers are good.
- The thing that I like best about ESU #17 is the ability to work with certain staff. They have been here for a number of years and you know that they understand their job and what you are in need of as an educator. Other than the tech department, you can usually pick up the phone and have someone listen to your needs.
- The people!!
- the friendly staff
- The great people.

#### KPCS

- The knowledgeable, courteous, friendly staff as well as the many services they provide.
- Positive attitude and willingness to be of service in all areas of the schools and communities.
- Friendly, knowledgeable, and helpful people
- Very helpful
- My favorite thing about the ESU is the honestly their staff members! They are all extremely genuine, nice, and helpful people! They are always willing to help with different ideas or suggestions for students, etc.
- Nice, friendly, caring professionals who are there when needed.

- The staff development person has a wonderful personality and mounds of resources
- Staff trainings, especially in technology areas.
- The people :)
- I like the fact that we are always treated with respect even though some of us (mostly me) are not all that tech savvy and need more than our share of help!!

#### RCPS

- Knowing they are there if I do need help.
- Access is relatively easy for most people in the district.
- Cooperation when called
- Staff and willingness to help.
- Friendly people.
- That it is small - the staff at the ESU knows the teachers in the districts.
- The people working for ESU#17 and so friendly and helpful to all of us. They work to develop positive relationships and provide meaningful services.
- The people.
- I appreciate the classes they put on for us.

#### VCS

- Good to work with.
- The employees are always helpful and knowledgeable.
- Personnel
- Friendly and supportive staff.
- The friendly, competent and knowledgeable staff who add to my information every workshop I get to spend with them.
- Friendly workers
- personal
- It's people centered activities.

### 8. What do you like **LEAST** about ESU #17?

#### ACS

- No comment.
- I have nothing at this time.
- Not enough staff developers.
- One building would be better than two.
- "Can't think of much..."
- Need to look further in the future. Not just a quick fix.
- Nothing.
- health services

- I would like to have more time to be able to access all of your resources.
- not enough SPED Staff
- nothing
- 2 offices
- Not sure how I could be best utilizing all the items that it offers.

#### CKUS

- Often the service people have great ideas but they come and go so quickly that if the idea doesn't work with real kids they don't get it, because on paper it all works.
- It appears that the part of the tech department that deals with websites, internet, etc. is very busy and not always able to take care of the needs of the school districts in a timely manner.
- The technology support and the stinky, nasty building that is an "office" in Valentine.
- Sometimes it feels that we are on the end of the line for services coming to our school. Because of distance we do not seem to have the same opportunities as other schools who are closer in distance.
- Far from our district so we don't use services as much as other schools. Would like to see more prof. dev. other than just technology.

#### KPCS

- NA
- Nothing comes to mind!
- Not at school very often to help with technology problems.
- ----
- Nothing
- it would be beneficial to have workshops on technology be divided between high school and elementary...and workshops are watered down at the end when Ainsworth school faculty leave for whatever reasons. When we are scheduled to get a workshop lets use all the time constructively....
- Never seems to be enough time to really dig-in and get to using, then come back for questions.
- The distance and lack of access during the working day.
- There is nothing I have found that I don't like.

#### RCPS

- I have no input.
- There usually doesn't seem to be enough tech people to go around.
- N/A
- N/A
- The service for technology.

#### VCS

- Not in Valentine.
- I don't agree with the \$ spent improving the restrooms, etc.
- The professional workshops are limited.
- Don't have any complaints other than the Coop catalog process is time consuming and annoying. Maybe add a bigger screen with more items.
- I'm not sure how to utilize it to the best of it's capability
- The distance is always a problem in this part of the world.
- I really was disappointed in the ESU for discontinuing the delivery service to the schools from the media center when it was in Valentine. But now It feels even worse with it located in Ainsworth. At times the changes made have not been well advertised like the move to Ainsworth of the media.

## 9. What is one **suggestion** that you would like to offer to improve ESU #17?

ACS

- No comment.
- I have nothing at this time.
- Keep up the good work!
- Communication about media situation now...
- Set goals and share them to meet future needs.
- This may not be feasible, but would like to have discussion about the development of a regional alternative school.
- Keep up the great work!
- More after school workshops. I suppose it is hard to get people there, but I hate to take school time for a workshop.
- Continue to do what you're doing because you're doing a great job.
- More communication between esu and principals so that principals can pass information/training onto us, and they might let us be more involved.
- We need a behavior specialist on staff to help students and to help teachers deal with students who have problem behaviors.
- None

CKUS

- I'm unsure how ESU 17 can improve at this time.
- Communication, communication, communication.
- Better communication! What happened to the regular newsletter?

KPCS

- I feel they do an excellent job for our area!!! Keep up the good work.



- Possibly think about bringing your group to some scheduled school events to reach parents and community members in that way. I know that there has been difficulty in getting parents to come to sessions....so, maybe you need to come to them???? Just a thought!
- Keep up the great support of teachers!!
- more available for school help.
- Keep doing what you are doing! You guys serve us well!
- More technology classes after school hours or on weekends
- vary the presentations...so that the information is new and updated
- More tech support staff. Network people are not available to be proactive. They are always trying to fix what is broken instead of doing preventative maintenance.

#### RCPS

- I have no input.
- We could use one or two people to travel from the ESU troubleshooting / fixing / improving the technology that we have in each individual school. Then someone else could be dedicated to finding free apps or inexpensive sites to assist teachers in what they would actually use; this person would also be responsible in contacting individual teachers to ask if they need help finding a particular activity online or help them plan a project. I dislike being given technology or being expected to have my students use technology just for the sake of using the new gadget. I want it to mean something and be important for the particular concept I am trying to teach.
- More technology people. If we have to have something worked on, sometimes it takes weeks before it gets fixed?
- Maybe there could be more sessions offered to the subject areas of the arts and music. Since there is no testing required in these areas, maybe offer more on implementing technology.
- Keep up the good work.
- None at this time. We appreciate the service that the unit provides.

#### VCS

- Please improve the amount of service time for technology.
- Better workshops, more on technology, bring some workshops to Valentine
- Distance traveling for workshops. Couldn't workshops rotate once in awhile so we didn't always have to travel so far?
- None
- Improve Coop online view/catalog
- Seriously, I think they do very well.
- "Be a bit more open to the public about your intentions when making major changes."